



# Smart Connected Chillers

Remotely monitor your chillers to ensure peak performance

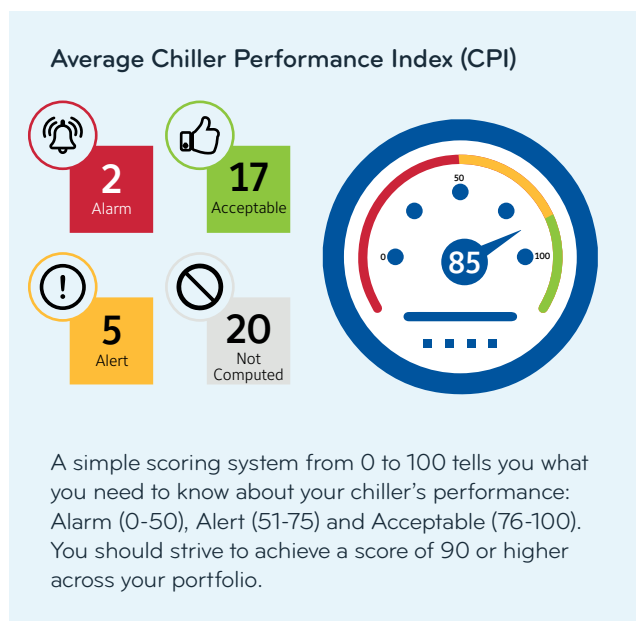
COVID-19 Emergency Customer Support Package

Johnson Controls is committed to supporting our customers during these unprecedented times. To allow you to focus on critical business needs during the COVID-19 crisis, we are waiving connection fees for our Smart Connected Chiller Service.\*

The Smart Connected Chiller Service is an ideal way to ensure that your most important equipment is running at peak performance. For the minimal fee of a data plan, you will enjoy near real-time monitoring of your systems 24/7, with chiller performance information accessible from your computer, laptop or phone. This continuous monitoring provides peace of mind that your system is running at optimum performance—and alerts you when it's not so you can obtain the necessary service. If you select additional support with a Planned Service Agreement, the Remote Operations Center and our expert chiller technicians can monitor your equipment 24/7/365 and keep you informed of your equipment's status.

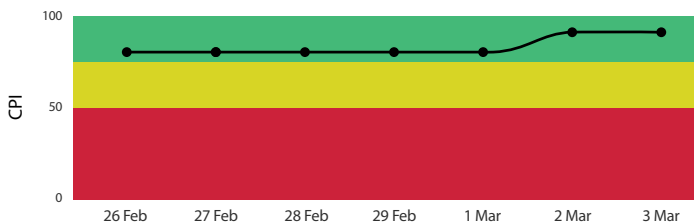
## Simple, Clear, Accessible Data

Our Smart Connected Chiller Service makes it easy to stay informed with the Chiller Performance Index. This patent-pending algorithm intelligently factors multiple elements of your equipment's performance into a single value, so you can quickly identify when your chiller needs attention. In addition to this quick, easily accessible information on your chiller, we will send monthly reports to ensure you stay up to date.



\* Hardware fees for water-cooled chillers are also waived.

## A 7-day history report graphically shows your chiller's performance.



Trending of the CPI score provides information on how the chiller's performance is changing over time. When corrective actions are taken, an improvement in the CPI score can quickly validate that the root issues were fixed.

With the Smart Connected Chiller Service, service appointments will only need to be made when equipment performance indicates they are needed. As a result, today, more than ever, the Smart Connected Chiller Service is a wise choice for your business.

## The Benefits of Smart Connected Chillers

Through a secure connection, the chiller's operational data is continuously sent to a high-security, cloud-based dashboard where it is stored and can be analyzed remotely. Status-related data such as warnings, cycling, and safety fault codes are collected. Advanced algorithms continuously run in the cloud environment and use operational data to detect problems such as condenser or evaporator tube fouling, low refrigerant charge, drops in lube oil pressure, and much more.

Because chiller performance data can be accessed and acted on remotely, technicians can perform "remote visits" and proactively address issues that could potentially lead to larger problems if left unchecked. This enables you to extend your equipment's life, increase uptime, and improve efficiency by maintaining the operation of your chiller at optimal performance.

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For more information, call us directly at **1-844-849-0399** or visit us at <http://www.johnsoncontrols.com/smartconnectedchillers> or contact your Johnson Controls representative.



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